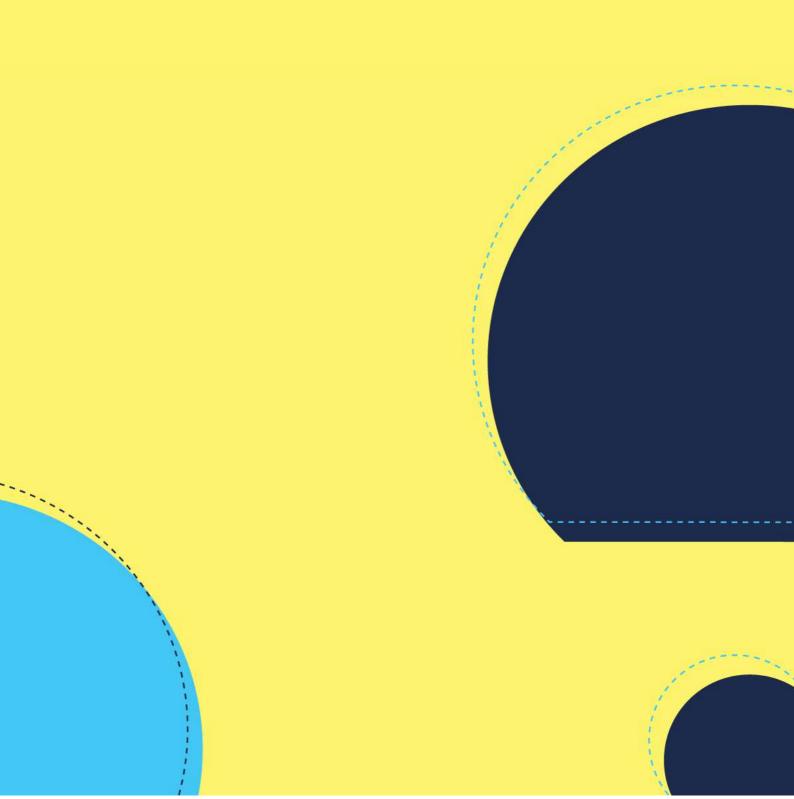


Big Commuter Survey 2024 Results Summary

Skylark (residential)



Introduction

From Monday 7th October to Sunday 13th October 2024, smart journeys collected data for its annual Big Commuter Survey 2024 to establish resident commuting behaviours. The survey was designed and managed by smart journeys on behalf of the developer.

This survey report provides a clear picture of the way residents travel to work. This will enable Skylark (residential) to gain a basic insight into the travel-related issues residents face getting to work and identify new travel and transport opportunities. The data will also be used by smart journeys to help influence future transport decisions and advise on public transport improvements across the county.

Methodology

The survey was available online (using a customised link) for two weeks, closing on midnight on Sunday 27th October 2024. One of the core objectives of the annual Big Commuter Survey 2024 is to provide insight into the localised impact commuting has on the highway network and the environment over a one-week period. This approach is to provide a more accurate representation of analysis (a true picture over seven days), as opposed to asking residents how they travel during an average week. The travel mode data displayed in this report also collects information on journeys away from the site (on business) and of those residents on leave. This is to portray a normal working week, and this proportion of residents is presented as 'other'.

All questions in the survey include a set of suggested answer categories. Several questions allowed respondents to give more information via free text. A full list of comment responses can be found in **Appendix 1**.

It should be noted that rounding is applied to all percentage results. This is done to obtain a value that is easier to communicate.

Journey Mode and Distance (Mon-Fri) Based on 16 journeys/WFH sessions

Mode of Travel Average Distances		es		
Mode	Proportion	Per Day	Per Week	Per Year
Car - alone	43.8% of journeys (7)	6.3 Miles per day	22.0 Miles per week	1113 Miles per year
Car share - driver	50.0% of journeys (8)	10.1 Miles per day	40.5 Miles per week	2049 Miles per year
Car share - passenger	18.8% of journeys (3)	8.0 Miles per day	24.0 Miles per week	1214 Miles per year
Cycle	18.8% of journeys (3)	2.0 Miles per day	6.0 Miles per week	304 Miles per year
Walk	37.5% of journeys (6)	2.8 Miles per day	8.5 Miles per week	430 Miles per year
Bus	18.8% of journeys (3)	6.0 Miles per day	18.0 Miles per week	911 Miles per year
Staff/campus bus	18.8% of journeys (3)	5.0 Miles per day	15.0 Miles per week	759 Miles per year

Journey Mode and Distance (Mon-Fri) cont.

Mode of Travel		Average Distances		
Mode	Proportion	Per Day	Per Week	Per Year
Train	18.8% of journeys (3)	3.0 Miles per day	9.0 Miles per week	455 Miles per year
Motorcycle/moped	18.8% of journeys (3)	8.0 Miles per day	24.0 Miles per week	1214 Miles per year
E-Scooter/E-Bike	18.8% of journeys (3)	3.0 Miles per day	9.0 Miles per week	455 Miles per year
Taxi	18.8% of journeys (3)	7.0 Miles per day	21.0 Miles per week	1063 Miles per year
Other	18.8% of journeys (3)	5.0 Miles per day	15.0 Miles per week	759 Miles per year
Worked from home	6.3% ⁽¹⁾	-	-	-

Journey Mode and Distance (Sat-Sun) Based on 2 journeys/WFH sessions

Mode of Travel		Average Distances		
Mode	Proportion	Per Day	Per Week	Per Year
Car - alone	100.0 % of journeys (2)	8.0 Miles per day	16.0 Miles per week	832 Miles per year
Car share - driver	O of journeys (-)	O Miles per day	O Miles per week	O Miles per year
Car share - passenger	O of journeys (-)	O Miles per day	O Miles per week	O Miles per year
Cycle	O of journeys (-)	O Miles per day	O Miles per week	O Miles per year
Walk	O of journeys (-)	O Miles per day	O Miles per week	O Miles per year
Bus	O of journeys (-)	O Miles per day	O Miles per week	O Miles per year
Staff/campus bus	O of journeys (-)	O Miles per day	O Miles per week	O Miles per year

Journey Mode and Distance (Sat-Sun) cont.

Mode of Travel		Average Distances		
Mode	Proportion	Per Day	Per Week	Per Year
	0	0	0	0
Train	of journeys (-)	Miles per day	Miles per week	Miles per year
9f _	0	0	0	0
Motorcycle/moped	of journeys (-)	Miles per day	Miles per week	Miles per year
T 🚅	0	0	0	0
E-Scooter/E-Bike	of journeys (-)	Miles per day	Miles per week	Miles per year
	0	0	0	0
Taxi	of journeys (-)	Miles per day	Miles per week	Miles per year
\bigcirc	0	0	0	0
Other	of journeys (-)	Miles per day	Miles per week	Miles per year
	0	-	-	-
	(-)			

Worked from home

Travel to Work - Headline Results

Number of respondents

7

Average distance travelled in miles for the one way commute



68 miles per week

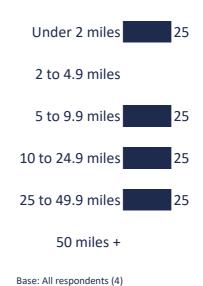
3441

miles per year

Time spent travelling to work (%)

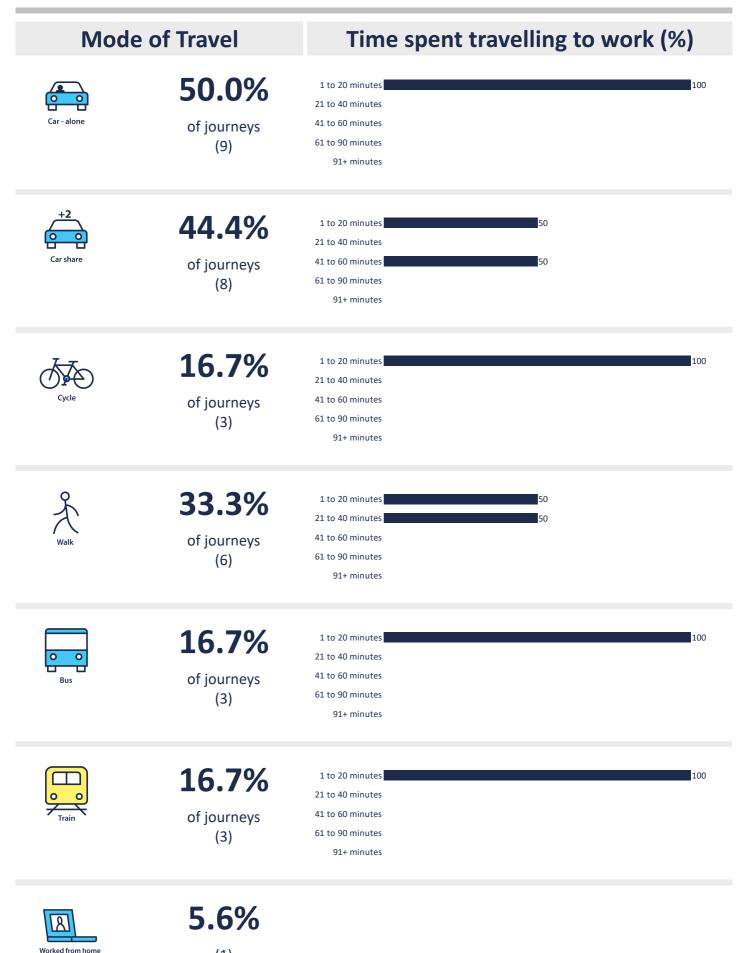


Distance travelled to work (%)



Journey Duration - Average time spent travelling

Assuming a 7 day week / based on 18 journeys / WFH sessions.



Other (16.7%) = Ebike/escooter / Taxi / Motorcycle/Moped / Other

(1)

Journey Length - Weekly distance travelled Assuming a 7 day week / based on 18 journeys / WFH sessions.

Distance travelling to work (%) **Mode of Travel** 50.0% Under 2 miles 2 to 4.9 miles 5 to 9.9 miles of journeys 10 to 24.9 miles (9)25 to 49.9 miles 44.4% Under 2 miles 2 to 4.9 miles 5 to 9.9 miles of journeys 10 to 24.9 miles (8)25 to 49.9 miles 50 miles + 16.7% Under 2 miles 2 to 4.9 miles 5 to 9.9 miles of journeys 10 to 24.9 miles (3)25 to 49.9 miles 50 miles + 33.3% Under 2 miles 2 to 4.9 miles 5 to 9.9 miles of journeys 10 to 24.9 miles (6)25 to 49.9 miles 50 miles + 16.7% Under 2 miles 2 to 4.9 miles 5 to 9.9 miles of journeys 10 to 24.9 miles (3)25 to 49.9 miles 50 miles + 16.7% Under 2 miles 2 to 4.9 miles 5 to 9.9 miles of journeys 10 to 24.9 miles (3)25 to 49.9 miles 50 miles +



5.6%

(1)

Daily Modal Splits - Main modes of travel (%)

66.7%

66.7%

33.3%

33.3%

33.3%

33.3%

Monday





50.0%

50.0%

25.0%

50.0%

25.0%

25.0%

Tuesday





25.0%

25.0%

25.0%

25.0%

Wednesday



33.3%

B

Worked from home



33.3%

66.7%

33.3%



66.7%



33.3%



Thursday







Friday



50.0%

50.0%





100.0%





100.0%

Sunday

Saturday



Train journeys to work

Starting train station (%) (top 5)



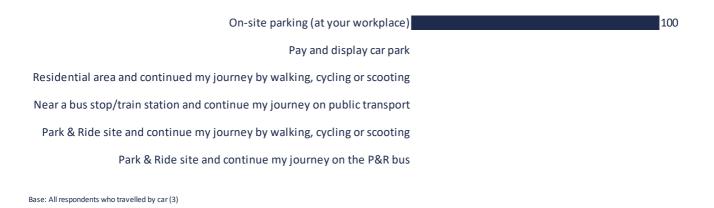
Base: All respondents who travelled by train (1)

Method of transport from the station to place of work(%)



Parking

Where do you usually park? (%)



Park and Ride

Which Park & Ride site do you typically use? (%)

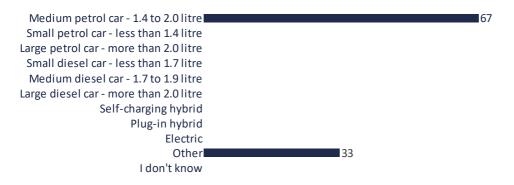


How do you typically travel from your P&R site to your place of work? (%)



Fuel Type

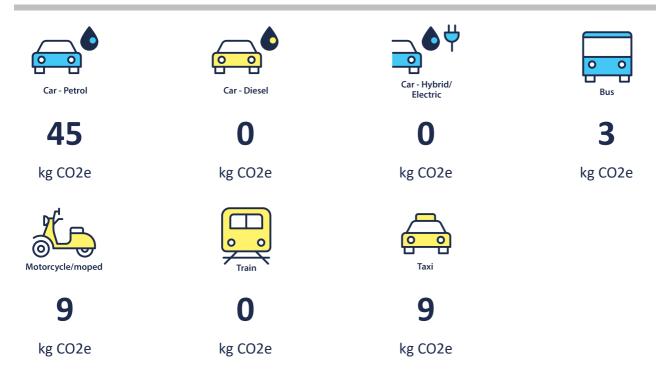
Vehicle fuel (%)



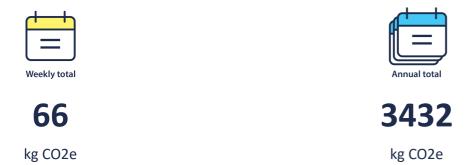
Base: All respondents who travelled by car (3)

Carbon emissions

(based on 7 days)



Calculations taken using the government conversion factors for greenhouse gas reporting https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting

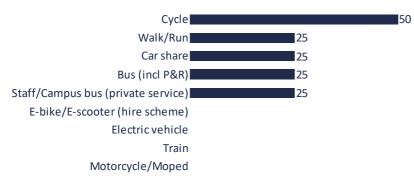


Alternative Mode

Would residents consider an alternative mode of transport? (%)



Which alternative modes would residents consider? (%)



Base: All respondents who would consider an alternative mode (4)

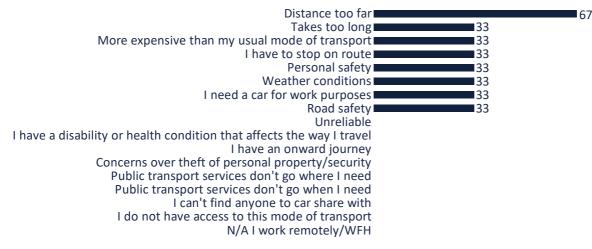
What prevents residents from using more sustainable transport? (%)



Base: All respondents excluding 'N/A - I often use this mode' (3)

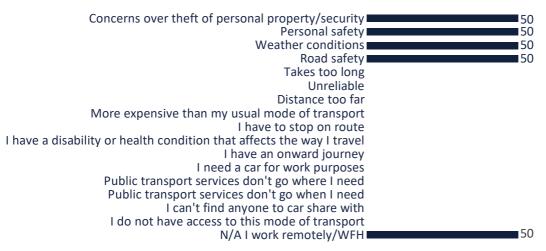
Sustainable travel barriers split by mode (%)

Walk/run



Base: All respondents excluding 'N/A - I often use this mode' (3)

Cycle



Base: All respondents excluding 'N/A - I often use this mode' (2)

Car share

Unreliable I **100** Takes too long Distance too far More expensive than my usual mode of transport I have to stop on route I have a disability or health condition that affects the way I travel I have an onward journey Concerns over theft of personal property/security Personal safety Weather conditions I need a car for work purposes Road safety Public transport services don't go where I need Public transport services don't go when I need I can't find anyone to car share with I do not have access to this mode of transport N/A I work remotely/WFH

Base: All respondents excluding 'N/A - I often use this mode' (1)

Electric vehicle

Weather conditions	100
I do not have access to this mode of transport	100 100
Takes too long	100
Unreliable	
Distance too far	
More expensive than my usual mode of transport	
I have to stop on route	
I have a disability or health condition that affects the way I travel	
I have an onward journey	
Concerns over theft of personal property/security	
Personal safety	
I need a car for work purposes	
Road safety	
Public transport services don't go where I need	
Public transport services don't go when I need	
I can't find anyone to car share with	
N/A I work remotely/WFH	

Base: All respondents excluding 'N/A - I often use this mode' (1)

Bus (inc P&R)

Takes too long ■	67
Unreliable ■	33
More expensive than my usual mode of transport ■	33
I have an onward journey ■	33
Public transport services don't go where I need ■	33
Public transport services don't go when I need ■	33
Distance too far	
I have to stop on route	
I have a disability or health condition that affects the way I travel	
Concerns over theft of personal property/security	
Personal safety	
Weather conditions	
I need a car for work purposes	
Road safety	
I can't find anyone to car share with	
I do not have access to this mode of transport	
N/A I work remotely/WFH	

Base: All respondents excluding 'N/A - I often use this mode' (3)

Resident/Shuttle

Takes too long Unreliable Distance too far More expensive than my usual mode of transport I have to stop on route I have a disability or health condition that affects the way I travel I have an onward journey Concerns over theft of personal property/security Personal safety Weather conditions I need a car for work purposes Road safety Public transport services don't go where I need Public transport services don't go when I need I can't find anyone to car share with I do not have access to this mode of transport N/A I work remotely/WFH

Base: All respondents excluding 'N/A - I often use this mode' (-)

Personal safety	10
Road safety ■	
Takes too long	
Unreliable	
Distance too far	
More expensive than my usual mode of transport	
I have to stop on route	
I have a disability or health condition that affects the way I travel	
I have an onward journey	
Concerns over theft of personal property/security	
Weather conditions	
I need a car for work purposes	
Public transport services don't go where I need	
Public transport services don't go when I need	
I can't find anyone to car share with	
I do not have access to this mode of transport	
N/A I work remotely/WFH	
•	

Base: All respondents excluding 'N/A - I often use this mode' (1)

Escooter/Ebike

Distance too far	50
I have a disability or health condition that affects the way I travel	50
Public transport services don't go where I need I	50
I can't find anyone to car share with	50
Takes too long	
Unreliable	
More expensive than my usual mode of transport	
I have to stop on route	
I have an onward journey	
Concerns over theft of personal property/security	
Personal safety	
Weather conditions	
I need a car for work purposes	
Road safety	
Public transport services don't go when I need	
I do not have access to this mode of transport	
N/A I work remotely/WFH	

Base: All respondents excluding 'N/A - I often use this mode' (2)

Moped/Motorcycle

I have to stop on route	100
Public transport services don't go when I need	100
Takes too long	
Unreliable	
Distance too far	
More expensive than my usual mode of transport	
I have a disability or health condition that affects the way I travel	
I have an onward journey	
Concerns over theft of personal property/security	
Personal safety	
Weather conditions	
I need a car for work purposes	
Road safety	
Public transport services don't go where I need	
I can't find anyone to car share with	
I do not have access to this mode of transport	
N/A I work remotely/WFH	
Personal safety Weather conditions I need a car for work purposes Road safety t services don't go where I need a't find anyone to car share with access to this mode of transport	

Base: All respondents excluding 'N/A - I often use this mode' (1)

Appendix 1 - Residents' Comments

Do you have any comments about how we could improve services and incentives to encourage you/others to travel more sustainably?

More bus routes through Wisbech and surrounding areas

No

I would cycle more if there were cycle paths or pavement but some of the roads are so narrow with ditches either side and the amount of lorries and tractors terrifies me. My son does cycle more but is often telling me of his near misses which worries me a good deal. I would consider getting a bus to work if the timings worked out but often I have to stay late at short notice or go in very early.

No comment actually





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